



SNOHOMISH
SCHOOL
DISTRICT

Get your laptop ready for school

After your laptop is checked out:

- Make sure your device is charged.

It might need to charge for about 10 minutes before it turns on.

- Turn on your device.
- Connect to your home wifi ← **Important!**
- Login to the laptop using your district credentials

Use your full email address (first.last@studentssd.org)

Troubleshooting Tips:

- If you're unable to login, verify your district account is working by using a different device, going to the district website, and making sure you can login to HelloID.
- If the above step works, verify your district laptop is connected to a wireless network.
- Reboot and try again.

If this fails, you will need to get assistance the next time you come to school. Make sure you follow the next steps.

Night before school:

- Keep your laptop 'on' to:
Let the battery charge
Receive software and configuration updates

Morning of school:

- Shutdown your laptop before you leave to save battery power.
- Don't forget your laptop charger!

When you get to school:

- Make sure you're connecting to SSD-DEV or SSD-WiFi
- If you're still unable to connect, use SSD-BYOD